



<https://jobsareahub.com/jobs/urgent-hiring-in-swiggy-free-job-alert-call-center-representative-in-swiggy/>

## Urgent Hiring in Swiggy – Free Job Alert – Call Center Representative in Swiggy

**Hiring organization**  
Swiggy

### Job Location

India  
Remote work from: IND

**Date posted**  
January 18, 2024

**Valid through**  
31.08.2024

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**Base Salary**  
USD 10 - USD 19

APPLY NOW

**Qualifications**  
Graduate, 12th

**Employment Type**  
Full-time

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### Description

## Urgent Hiring in Swiggy

Swiggy is India's largest and fastest-growing online food delivery platform, serving millions of customers across 500+ cities. As a Call Center Representative, you will be the voice of Swiggy and the first point of contact for our customers. You will handle customer queries, complaints, and feedback through phone, email, chat, and social media channels. You will also ensure customer satisfaction and loyalty by providing timely and effective resolutions.

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### Swiggy Jobs Near Me

### Responsibilities:

- Respond to customer inquiries, complaints, and feedback in a courteous and professional manner
- Identify and escalate complex or urgent issues to the relevant teams or managers
- Follow up with customers to ensure their issues are resolved and they are satisfied with the service
- Maintain accurate and updated records of customer interactions and

transactions

- Provide feedback and suggestions to improve customer service processes and policies

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## Swiggy Jobs Near Me

### Skills:

- Excellent communication and interpersonal skills, both verbal and written
- Ability to handle multiple tasks and prioritize effectively
- Ability to work under pressure and deal with difficult customers
- Proficient in using CRM tools, such as Zendesk, and MS Office applications, such as Word, Excel, and Outlook
- Knowledge of Swiggy's products, services, and policies

### Tags:

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### Important Links

**Find the Link in [Apply Now](#) Button**

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