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Urgent Hiring in Swiggy - Free Job Alert - Call Center Representative in Swiggy

Job Location

India

Remote work from: IND

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Base Salary

USD 10 - USD 19

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

Urgent Hiring in Swiggy

Swiggy is India's largest and fastest-growing online food delivery platform, serving millions of customers across 500+ cities. As a Call Center Representative, you will be the voice of Swiggy and the first point of contact for our customers. You will handle customer queries, complaints, and feedback through phone, email, chat, and social media channels. You will also ensure customer satisfaction and loyalty by providing timely and effective resolutions.

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Swiggy Jobs Near Me

Responsibilities:

- Respond to customer inquiries, complaints, and feedback in a courteous and professional manner
- Identify and escalate complex or urgent issues to the relevant teams or managers
- Follow up with customers to ensure their issues are resolved and they are satisfied with the service
- Maintain accurate and updated records of customer interactions and

Hiring organization

Swiggy

Date posted

January 18, 2024

Valid through

31.08.2024

APPLY NOW

transactions

 Provide feedback and suggestions to improve customer service processes and policies

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Swiggy Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, both verbal and written
- · Ability to handle multiple tasks and prioritize effectively
- · Ability to work under pressure and deal with difficult customers
- Proficient in using CRM tools, such as Zendesk, and MS Office applications, such as Word, Excel, and Outlook
- Knowledge of Swiggy's products, services, and policies

Tags:

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