

<https://jobsareahub.com/jobs/customer-care-executive-in-tech-mahindra-jobs-in-mumbai-bpo-jobs-for-freshers/>

## Customer Care Executive in Tech Mahindra – Jobs In Mumbai – Bpo Jobs For Freshers

**Hiring organization**  
Tech Mahindra

**Job Location**

Daulat Nagar, 400066, Mumbai, Maharashtra, India

**Date posted**  
January 17, 2024

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**Valid through**  
31.08.2024

**Base Salary**

USD 11 - USD 19

**APPLY NOW**

**Qualifications**

Graduate, 12th

**Employment Type**

Full-time

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**Description**

### Customer Care Executive in Tech Mahindra

Tech Mahindra is a leading multinational provider of technology solutions and services, dedicated to connecting the world with innovation. As a Customer Care Executive at Tech Mahindra Mumbai, you'll be joining a vibrant team playing a crucial role in delivering exceptional customer experiences.

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#### Tech Mahindra Jobs In Mumbai

**Responsibilities:**

- Handle inbound and outbound calls, emails, and chats effectively, addressing customer inquiries and concerns related to Tech Mahindra's products and services.
- Provide accurate and timely information in a clear and concise manner.
- Actively listen to customer needs, identify issues, and resolve them efficiently to achieve high customer satisfaction.
- Upsell and cross-sell relevant products and services, contributing to business growth.
- Maintain accurate records and document customer interactions.
- Adhere to established quality standards and company policies.

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## Tech Mahindra Jobs Near Me

### Skills:

- Minimum 10+2 pass with excellent communication skills in English (both written and verbal).
- Strong problem-solving and analytical skills with a customer-centric approach.
- Ability to work independently and as part of a team in a fast-paced environment.
- Patience, empathy, and a positive attitude are essential.
- Computer proficiency with basic knowledge of office applications is preferred.
- Experience in customer service or call center operations is desirable, but not mandatory for freshers.

### Tags:

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### Important Links

**Find the Link in [Apply Now](#) Button**

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