



<https://jobsareahub.com/jobs/amazon-wfh-jobs-near-me-job-seeker-customer-service-representative/>

Amazon WFH Jobs Near Me – Job Seeker – Customer Service Representative

Hiring organization
Amazon

Job Location

India
Remote work from: IND

Date posted
January 17, 2024

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Valid through
31.08.2024

Base Salary
USD 13 - USD 22

APPLY NOW

Qualifications
Graduate, 12th

Employment Type
Full-time, Work From Home

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Description

Amazon WFH Jobs Near Me

As a Customer Service Representative at Amazon, you'll be the friendly voice, helping customers navigate our vast platform and ensuring their experience is nothing short of exceptional. You'll be on the frontlines, resolving inquiries, troubleshooting issues, and providing guidance with a smile. In this role, you'll play a crucial part in upholding Amazon's commitment to customer obsession, and your dedication will directly impact the success and satisfaction of millions.

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Amazon Careers

Responsibilities:

- **Be the voice of Amazon:** Answer customer inquiries via phone, chat, and email, providing prompt and accurate support on a variety of topics related to Amazon products, services, and accounts.
- **Become a problem-solver:** Actively listen to customer concerns, identify the root cause of issues, and implement solutions that leave them feeling heard and valued.
- **Champion the customer experience:** Go the extra mile to exceed

expectations, offering proactive assistance and personalized recommendations to cultivate lasting customer relationships.

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Amazon Jobs For Freshers

Skills:

- **Excellent communication skills:** You possess the ability to clearly and concisely articulate information, both verbally and in writing, across various communication channels.
- **Empathy and problem-solving:** You demonstrate a genuine desire to help others and are adept at identifying and resolving issues through creative thinking and a positive attitude.
- **Technical aptitude:** A basic understanding of computers and the internet is essential, along with the ability to learn new software and systems quickly.
- **Strong organizational skills:** You thrive in a fast-paced environment and are able to manage multiple tasks efficiently while maintaining accuracy.

Tags:

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